

Shipping Information

Shipments

We usually try to ship all orders UPS if size and weight permit. Because of size or weight restrictions, we sometimes have to ship via common carrier. If you wish to ship via a certain common carrier, contact Campbell Corporation customer service at 800-580-9997 or info@campbellcorp.com and ask them to put that carrier's name into your account file. The following are the different methods of shipment available for most orders:

UPS (United Parcel Service)

Ground Service

Serves the 48 contiguous United States. We find that this service for small packages gives the best results and we use it whenever possible. However, we are limited by the following:

UPS has established specific weight and size limits for the packages that you send with all UPS services. The restrictions below only pertain to individual packages. There are no limits to the total weight of your shipment or the total number of packages in your shipment. Shipments larger than the limits listed below will require the use of our UPS or GSL Freight Services, whichever has the lowest rate for your destination.

- Packages can be up to 150 lbs (70 kg)
- Packages can be up to 165 inches (419 cm) in length and girth combined
- Packages can be up to 108 inches (9 feet or 270 cm) in length
- Packages with a large size-to-weight ratio require special pricing and dimensional weight calculations

Note: Packages that exceed UPS weight and size limits are subject to an Over Maximum Limits charge.

The limits listed above apply to most packages and destinations, but there are some variances because of different local restrictions in some countries.

UPS Next Day Air * (Red Label)

Delivery Commitment

Next business day delivery by 12:00 noon, for all 50 states and Puerto Rico.

Some locations in Alaska and Hawaii require additional transit time.

2nd Day Air * (Blue Label)

Delivery Commitment

Delivery by the end of the second business day for all 50 states and Puerto Rico.

Some locations in Alaska and Hawaii require additional transit time.

3 Day Select *

Delivery Commitment

Delivery by the end of the third business day in the 48 contiguous states.

UPS Next Day Air Saturday Delivery * ^

Delivery Commitment

Guaranteed delivery by 1:30 p.m. based on destination

* To ensure service, next day orders must be placed with Campbell before noon Pacific Standard Time.

^ Additional charge will be added to the Next Day Air charges. Weight, size, and hazardous material regulations that apply to UPS Next Day Air shipments also apply to Saturday delivery.

* Applies to in-stock items only. Custom order times vary but usually ship 2-6 weeks from order date.

Air Freight*

Because of the high cost of air freight, we suggest our customers use it only when absolutely necessary. We will be glad to rush any air freight order for you, however, please be aware of significantly higher shipping costs.

Parcel Post

We insure all Parcel Post shipments. Total postage charges are added to your invoice. If you send payment with your order, please estimate an amount for postage and insurance and include an adequate amount. Any overage will be credited to your credit card account; a shortage will be charged to your credit card. We use Parcel Post only on request or when the destination is not served by UPS.

- Parcel Post weight limits: Parcels for delivery to post offices in the United States cannot weigh more than 70 pounds
- Parcel Post size limit: Parcels cannot exceed 108", length and girth combined
- Air Parcel Post: Consult your post office for weight and size limits and rates. We only send by air when you request it
- Parcel Post loss or damage: Claims must be made with the Postal Service using their form

Motor Freight or Common Carrier*

We will ship by common carrier only when weight and size limitations require that we do so. We typically use UPS and GSL Freight Services. If you wish your shipment to go by a specific freight company, please request it when you place your order. We will make every effort to ship your order by that carrier.

Orders drop shipped to residential areas are subject to a residential delivery charge in addition to the freight cost.